



YOUR PLAN, YOUR WAY

PHP Care Complete FIDA-IDD (Medicare - Medicaid Plan)

2500 Halsey Street | Bronx, NY 10017 | 646.844.4020 | [phpcares.org](http://phpcares.org)

## IMPORTANT ANNOUNCEMENT FROM PARTNERS HEALTH PLAN REGARDING DENTAL SERVICES EFFECTIVE JANUARY 1, 2025

December 13, 2024

Dear Partners Health Plan Provider:

This is a follow up to our communication from November advising that Partners Health Plan's (PHP) relationship with *DentaQuest* for our members' dental program will be ending on **December 31, 2024**. To provide our dental services we are contracting with *BeneCare* effective **January 1, 2025**. The fact that *BeneCare* was our previous dental network provider will hopefully make this transition seamless for both you and the individuals we mutually support.

If you are interested in joining our dental network through BeneCare and you have not yet been contacted by one of BeneCare's recruiters, please outreach directly using the following email address: [professional\\_relations@benecare.com](mailto:professional_relations@benecare.com).

As always please contact your Provider Relations Account Manager with any questions. Thank you for your continued support of Partners Health Plan.

Respectfully,

*Stephen Schneider*

Stephen Schneider  
Assistant Vice President, NDPR

The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at [icannys.org](http://icannys.org). | Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.