

## Dental Desensitization



Some persons may have **significant anxiety about dental visits** resulting in difficult in-office experiences or avoidance of important routine dental services altogether. **Dental Desensitization can help and is a covered service by Partners Health Plan.**

### What is Dental Desensitization?



Desensitization involves **a series of short office visits, where no treatment is provided, introducing new things at each visit**, ending on a positive note.



Although this is a time consuming process, **it allows the person to become more comfortable with the dental office environment**, become familiar with office staff, and better understand what they can expect on the day of their service.



There is **no cost to our members** when participating in desensitization visits.

**For more information about desensitization, please contact your Care Manager.**

#### **PHP Care Complete FIDA-IDD (Medicare - Medicaid Plan)**

*The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at [icannys.org](http://icannys.org).*

*Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.*