



 **EASY. CONVENIENT. CUSTOM PRESCRIPTION DELIVERY.**

# Welcome to convenience!



## Specialty Medication Delivery

We help our members with complex conditions get their specialty medications. Doctors use these drugs to treat chronic conditions such as cancer or hepatitis C. These drugs usually need special care, close follow-up, and support for the way you take the drug.

Whether this medicine is new for you, or if you have been taking it for a while, the dispensing pharmacy will help you get the most from your medicine.



## MedImpact Direct Specialty®

The MedImpact Direct Specialty® Program gives you easy access to your medications.

Network pharmacies offer:

- Help with your treatment plan
- Copay assistance
- Nurse and pharmacist helpline
- 8 am to 8 pm Eastern Time, Monday–Friday
- 24-hour emergency service
- Educational information
- Translation services
- Personalized refill program
- Free standard shipping

Learn more anytime at: [medimpact.com](https://medimpact.com)



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H9869\_2022 MID Specialty Approved

We offer home delivery service  
for your specialty medications



## Your specialty medications.

### How do I get started?

You don't need to do anything to get started. Your doctor will contact us directly.

### What happens next?

One of our network pharmacies will call you to start therapy, arrange shipment, and help you manage your condition at no extra charge. Patient care teams are available from 8 am to 8 pm Eastern Time, Monday–Friday.

### Personal Support for You

You will get personal support for your therapy. After-hours care from the pharmacist can help you 24 hours a day, seven days a week. Care teams will schedule your therapy and give you support to be sure you get the most from your medication. They can answer questions about how to take your medication or help with managing side effects. They will help you with your benefit and financial support if those services are available.

### Convenient Dispensing and Delivery

The pharmacy will ship your medication to you or your doctor, depending on who is administering the drug. If your doctor administers your medication in the office, it will be shipped to your doctor. If you administer the medication yourself, it will be shipped to you at the address you provide in private packaging that doesn't indicate what is in the box.

### Questions? We are here to help!

For questions about your medication, please call the phone number on your prescription label. Email us: [SpecialtyServiceCenter@medimpactdirect.com](mailto:SpecialtyServiceCenter@medimpactdirect.com) (For security and privacy reasons, please do not include personal health information). For other questions, call us at 1-877-391-1103 (TTY dial 711), 8 am to 8 pm Eastern Time, Monday–Friday.

