



Partners Health Plan  
2500 Halsey Street  
Bronx, NY 10461  
(855) 747-5483

October 2, 2025

**IMPORTANT: Your Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) program won't be offered in 2026. Keep this notice for your records.**

<Insert Date>  
<Member Name>  
<Member Address>  
<City>, <State> <ZIP>

Dear <Member Name>,

Partners Health Plan won't offer your NY FIDA-IDD plan in 2026. This means your coverage through Partners Health Plan will end on **December 31, 2025**. You will need to make decisions about how you want to get your health and prescription drug coverage. Whichever choice you make, you will still have Medicare and Medicaid benefits.

You have the option to choose another Medicare prescription drug plan by December 31, 2025. If you do not choose a prescription drug plan by **December 31, 2025**, Medicare will choose a new prescription drug plan for you, and you'll have health coverage through Original Medicare starting January 1, 2026.

Even if Medicare places you in Original Medicare and chooses a drug plan for you, you still have other opportunities to join a Medicare health or prescription drug plan. You will have a special opportunity to join a new plan any time until **February 28, 2026**, due to a qualifying event. This is because your plan will no longer be available to you, and to provide you additional time to evaluate your options.

If you join a new Medicare plan AFTER December 31, 2025, your coverage in the new plan won't start until the month after you join.

Note: Your Medicaid coverage won't change. You will still get your Medicaid coverage through NYS Medicaid. This will also include the OPWDD services and supports provided through Medicaid that you currently have.

## **What do you need to do?**

You need to choose how you want to get your Medicare health and prescription drug coverage for 2026. Here are your options:

**Option 1: You can join a Medicare Advantage health plan.** Medicare health plans are offered by private companies that contract with Medicare to provide benefits. Medicare health plans cover all services that Original Medicare covers, and may offer extra coverage such as vision, hearing, or dental. Some Medicare health plans are designed specifically for people who have both Medicare and Medicaid. The OPWDD services

you receive will not change, but they will not be covered under a Medicare Advantage health plan. Your OPWDD services will be covered separately under Medicaid.

Call 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users can call 1-877-486-2048. Or visit [Medicare.gov](https://www.Medicare.gov) to find out which Medicare health plans are in your area, or to choose a new Medicare health plan. The calls are free.

**Option 2: You can change to Original Medicare.** Original Medicare is coverage managed by the Federal Government. To change to Original Medicare, visit [www.Medicare.gov](https://www.Medicare.gov), or call toll-free number 1-800-633-4227 (1-800-MEDICARE) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. If you choose Original Medicare and don't choose a prescription drug plan by December 31, Medicare will enroll you in a separate Medicare prescription drug plan. You will only be enrolled into the separate prescription drug plan if you don't make another selection by December 31. The OPWDD services you receive will not change, but they will not be covered under an Original Medicare. Your OPWDD services will be covered separately under Medicaid.

## Important Information:

In general, you can change plans only at certain times during the year.

- **From October 15 through December 7**, anyone with Medicare can switch plans or return to Original Medicare. This includes adding or dropping Medicare prescription drug coverage for the following year. You can make as many changes as you need during this period. Your last coverage choice will take effect on January 1, 2026.
- **From January 1 through March 31**, anyone enrolled in a Medicare Advantage Plan (except a Medicare Medical Savings Account (MSA) plan) can switch plans or return to Original Medicare (and join a stand-alone Medicare Prescription Drug Plan).
- In addition, because you have Medicaid, you can make certain changes to your Medicare coverage any month including:
  - Disenrolling from a Medicare health plan and changing to Original Medicare by enrolling in a Medicare prescription drug plan,
  - If you have coverage through Original Medicare, enrolling in a Medicare prescription drug plan or changing to a different Medicare drug plan if you already have one, or
  - If eligible, enrolling in an integrated Dual Eligible Special Needs Plan that provides your Medicare and most or all of your Medicaid benefits and services in one plan.

There may be other situations when you are eligible to make a change to your enrollment. If you want to make a change, call **1-800-MEDICARE (1-800-633-4227)**. This toll-free help line is available 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Your Medicaid coverage will continue, including OPWDD services. For questions about Medicaid, call New York Medicaid Choice at **1-844-343-2433**. The calls are free. Ask how returning to Original Medicare affects your Medicaid coverage.

## How do you get help comparing Medicare Plans?

To get help comparing your options, you can:

**Visit [Medicare.gov](https://www.Medicare.gov)** or refer to your Medicare & You handbook for a list of Medicare health and prescription drug plans in your area.

- **Call State Health Insurance Assistance Program (SHIP)** at 1-800-701-0501, Monday through Friday, 9 am to 5 pm, for **free**, personalized health insurance counseling.
- **Call your State Ombudsman Program, Community Service Society of New York (CSS)** at 1-212-614-5332, Monday through Friday 9 am to 5 pm. Representatives are available to answer your questions, discuss your needs, and give you information about your options. All counseling is **free**.
- **Call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week.** Tell them you got a letter saying your plan isn't going to be offered next year and you want help choosing a new plan. TTY users can call 1-877-486-2048. The calls are free.
- **Visit Medicare.gov.** Medicare's official web site has tools that can help you compare plans and answer your questions. **Click** the "Find plans" tab to compare the plans in your area.

**Note:** Medicare isn't part of the Health Insurance Marketplace. Follow the instructions in this letter to be sure that you're reviewing Medicare plans and not Marketplace options.

Disregard any 2026 plan materials you received before October 1, 2025.

If you need more information, please call us at 1-855-747-5483 toll free and 711 for TTY users, 7 days per week from 8 am to 8 pm. Tell the customer service representative you got this letter.

**Sincerely,**  
**Partners Health Plan**

**You can get this information for free in other formats, such as large print, braille, or audio.**  
**Call 1-855-747-5483 toll free and 711 for TTY users, 7 days per week from 8 am to 8 pm. The call is free**

H9869\_2025\_NR-SAR Letter for FIDA-IDD\_Approved

***PHP Care Complete FIDA-IDD Plan (Medicare-Medicaid Plan)***

*The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at [icannys.org](https://icannys.org).*

*Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.*