

Choosing a Primary Care Provider (PCP)

You can get services from any provider who is in our network and accepting new Participants.

First, you will need to choose a Primary Care Provider.

To choose a PCP, go to the list of PCP providers and choose a provider:

- that you use now, **or**
- who has been recommended by someone you trust, **or**
- whose offices are easy for you to get to.

- To get the most up-to-date information about PHP Care Complete FIDA-IDD Plan's network providers in your area, visit www.phpcares.org or call Participant Services at PHP Care Complete FIDA-IDD Plan, 1-855-747-5483, 8 AM to 8 PM, seven days a week. For TTY / TDD users, 711. The call is free.
- If you want help in choosing a PCP, please call Participant Services at PHP Care Complete FIDA-IDD Plan, 1-855-747-5483, 8 AM to 8 PM, seven days a week. For TTY / TDD users, 711. The call is free. Or, visit www.phpcares.org.
- If you have questions about whether any service or care that you want or need is covered, talk to your Care Manager and Interdisciplinary Team or call Participant Services and ask **before** you get the service or care.

